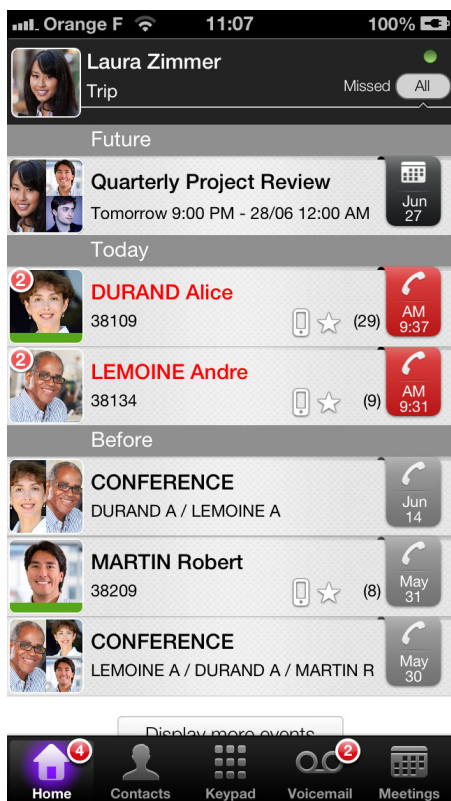


# OPENTOUCH CONVERSATION FOR iPhone

Alcatel-Lucent OpenTouch™ Conversation is a cornerstone product of the Alcatel-Lucent OpenTouch™ Suite for Mid and Large Enterprises. It is a solution that delivers communication services ranging from world-class business telephony to the most advanced collaboration and conversation services. OpenTouch Conversation was initially launched in its iPad version and has been recognized as best-in-class product by the market. Alcatel-Lucent OpenTouch™ Conversation experience is now available on the Apple® iPhone™.



Conversation Home Page

OpenTouch Conversation for iPhone leverages what users love most – their own devices. OpenTouch Conversation gives users choice and control over how they communicate, in whatever media, from anywhere and with whatever device. OpenTouch Conversation for iPhone has set a new standard when it comes to user experience, with:

- Richness (all-in-one, fully featured)
- Elegance (consumer grade ergonomics)
- Immediacy (instant, full control)

OpenTouch Conversation for iPhone exposes the features and flexibility of the OpenTouch Suite through the popular smartphone from Apple. Use gestures to place calls, retrieve messages and move easily from a phone call or IM to a multi-party conversation. Join conference in one-click, enjoy Visual VoiceMail ergonomics, but also define and select your call-routing profiles to meet your current location and availability.

For the enterprise, it is the way to address the mobility and BYOD trends bringing advanced, yet controlled, UC services to the users of Apple® iPhone™ and Apple® iPad™ devices.

## FEATURES

- Present a single business identity, with one phone number across multiple devices – desk phone, PC, tablet and smartphone
- Place, answer, and manage voice calls using the enterprise dialing plan
- Call anywhere using your iPhone or OpenTouch contacts or the corporate directory

- View contact presence and availability and tap to start and manage collaborative, secure conversations
- Listen to and manage voice mail messages with Visual Voicemail
- One click to join conference
- Private call capability
- Manage availability using customizable call routing profiles, (name, avatar, list of devices...)
- Move the conversation between devices using Rapid Session Shift
- Manage conversations using the complete set of mid-call controls, i.e. inquiry call, hold, back & forth, transfer, ad-hoc conference, add/remove participant, leave or terminate conference and hang up.

## BENEFITS

- Compelling and thoughtful user experience that encourages use, encourages employee communications and encourages rich and frequent conversations
- Improve collaboration and increase efficiency with streamlined evolution of business conversations to include multiple parties, persistent conversations
- Boost productivity and save budget with quick access to business communication features anywhere
- Be contacted faster and more efficiently with a single business identity across multiple devices
- Guarantee employee efficiency with a full set of notifications (voice messages, missed calls, scheduled conference alerts)
- Control security of accesses to the enterprise with Reverse Proxy https support.

Fig 1. Defining a routing profile

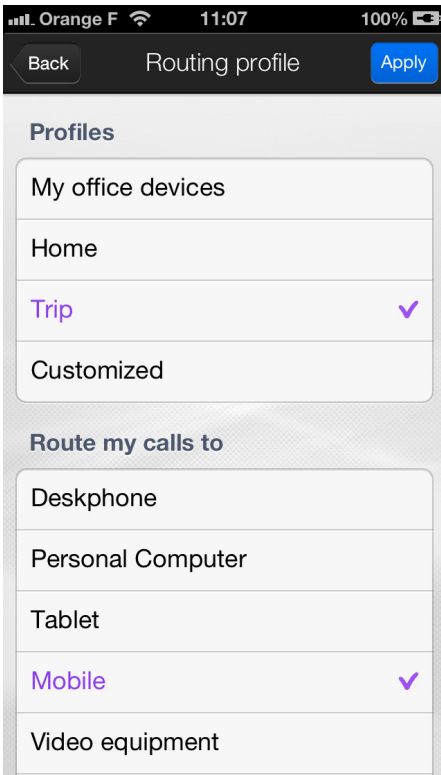
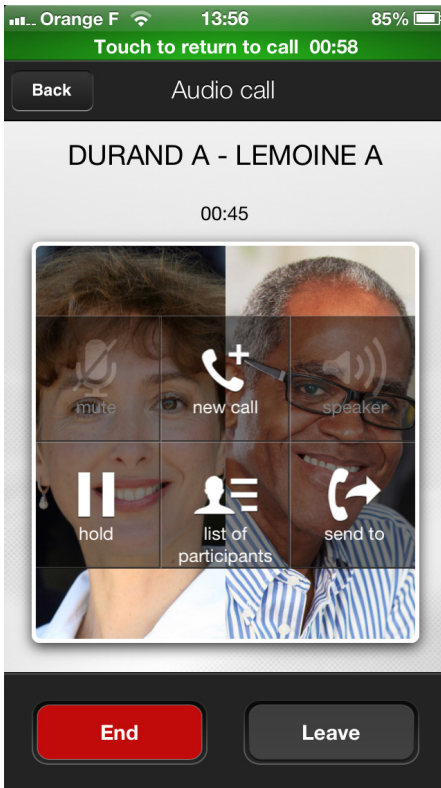


Fig 2. Controlling an audio-conference



## TECHNICAL SPECIFICATIONS

### AUDIO

Audio codecs	Cellular codecs
DTMF support	From native dialer
Mid-call control	Single call, new call, ad-hoc conference
Conference	One-click to join a conference (scheduled or reservationless)

### INSTANT MESSAGING

Will be delivered in a maintenance release

### CONNECTIVITY

Cellular and network	3G, 4G and Wi-Fi (Signalling only). Select Wi-Fi when available
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### CONTACTS

Contact provisioning	OpenTouch users, corporate directory
Local contacts	iOS contacts with over-the-air synchronization (multi-device capability)

### LANGUAGES

English	
French	Français
German	Deutsch
Italian	Italiano
Spanish	Español

### PLATFORM REQUIREMENTS

Required Alcatel-Lucent OpenTouch platforms	One of the following: OpenTouch Business Edition R1.3 MD1+ OpenTouch MultiMedia Services R1.3 MD1+ and Reverse Proxy (Alcatel-Lucent Partner Program)
Smartphone devices	Apple® iPhone 4, 4S or 5
OS versions	iOS 6.x+

### SECURITY

Authentication	Client authentication via login/password Server authentication via certificates
Encryption	Secure Web Services signaling (https) over 3G, 4G and Wi-Fi

### BLUETOOTH

Over-the-ear or over-the-head headset (Alcatel-Lucent Partner Program)  
Portable wireless speakerphone (Alcatel-Lucent Partner Program)